Using a standard telephone

Feature access codes list

You may access the wide range of BT Versatility features with a standard telephone. To use a feature, dial the appropriate code from the list below. (In the table, R means the Recall Key).

If your telephone is equipped with memory keys you may programme feature codes onto the keys - refer to your telephone user guide for instructions.

Feature	Code
Account Codes	791
Call Pick-up (incoming calls only)	726
Call Pick-up Group (all calls)	727
Call Waiting Tone Protection	725 (R725)
CLIR activation	724
Conference	R3
'Display' Messages	729 (1 - 8)
Divert All	732 xx
Divert on Busy	733 xx
Divert on No Answer	734 xx
Do Not Disturb – set/cancel (Not available to extension 20, Operator position)	736
Door Open	731 (R731)
Extension Groups	180 -199
Extension Lock – change code	714 xxx
Extension Lock - lock/unlock	713 xxx
Extensions	20 - 59
External Call Hold	R
External Extension	52
Follow Me	735 (Password) xx
Forced Call Waiting	R8
Forward Recall	R722
Group divert All Calls	792
Group Divert on Busy	793
Group Divert on No Answer	794
Internal Call Waiting	R8
Keypad protocol	728
Line Access – Group 1	9
Line Access – Groups 2–11	760 - 769

Feature	**Code**
Log in to all hunt groups	723*1
Log out of all hunt groups	723*0
Log in/Log out of hunt group	723 xxx (Group No.)
Night Service (Extension 20 only)	738
Group 11	0
PA – answer	717
PA announcement	720
Page – Featurephones	716
Page All	795
Park	R712 (1 – 5)
Phantom Mail Box numbers	100 -109
Pick up parked call	712 (1 – 5)
Recorded messages – retrieving	711
Redial	77
Reminder Call	718
Reminder Call cancel	718*
Reset telephone	739
Return and hold in Two Call handling	R2
Return and release in Two Call handling	R1
Ring Back	R5
S_0 Bus Extensions	
First S_0 Bus Extensions	110 – 117
Second S0 bus numbering	120 – 127
Third S0 bus numbering	130 – 137
Fourth S0 bus numbering	140 – 147
Saved Number Redial	781-785
Speed Dial – accessing personal numbers	74(01 -30)
Speed Dial – accessing system numbers	8001-8500
Speed Dial – programming personal numbers	75(01 -30)
System voicemail box on/off	737
Voice call (to page an individual Featurephone)	715
Voice Mailbox number	710

Note: To activate a Voice Mailbox you invoke a divert facility to Extension 710.

Making and answering calls

To make an external call

- Lift the handset, or use a Hands-free Key, if available on your telephone.
- Obtain a free Line in one of the following ways:
- Dial 9, (to select a Line from Outgoing Group 1).
- Dial 760 - 769 (to select a Line from Outgoing Groups 2 - 11 respectively).
- Dial the number you require.